

# NATIONAL VINYL LLC

## LIFETIME LIMITED WINDOW WARRANTY

National Vinyl LLC a leading manufacturer of Vinyl Windows produces windows in accordance with the highest standards of engineering and product performance.

National Vinyl's windows carry a lifetime warranty from the date of installation against any defect in the material or workmanship occurring as a direct result of the manufacturing process, as to the structural parts and mechanical components of the basic window unit (excluding damaged screens) under normal use and service, subject to all of the terms and conditions contained in this warranty certificate.

This warranty covers only manufacturing defects as specified herein and does not include defects or damages attributable to installation, normal weather, or defects or damages caused by misuse, abuse, accident, fire, flood, or acts of god, vandalism, riot, or civil disorder, building settlement, structural failure of walls or foundation, or any other circumstance beyond the reasonable control of National Vinyl LLC.

This warranty is expressly limited to material costs or repair or replacement of defective parts or components of the window units. Labor costs incurred in the repair or replacement of defective parts or components are not covered under the terms of this warranty. The word "defects" as used in this warranty is defined as imperfections which impair the utility of the product. Minor cosmetic problems are not defects.

### INSULATED GLASS – LIFETIME LIMITED WARRANTY

The insulated glass unit is warranted against seal failure resulting in obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit for the life of the window. Should the glass fail after 20 years from the original purchase date by the original owner, National Vinyl LLC will charge a fixed percentage of the company's selling price for insulated glass at that time according to the following formula: Years 21-25 - 50% - Years 26-30 - 75% - Years 30+ - 90%

Exclusions – Insulated glass subjected to humidity levels in excess of the following table shall not be warranted;

#### OUTSIDE AIR TEMPERATURE

-20° F or Below
-20°F to -10°F
-10°F to 0°F
0°F to 10°F
10°F to 20°F
20°F to 40°F

#### INSIDE RELATIVE HUMIDITY FOR 70°

#### INDOOR AIR TEMPERATURE

Not over 15%
Not over 20%
Not over 25%
Not over 30%
Not over 35%
Not over 40%

### CONDENSATION

Condensation on any window or door unit is the natural result of excessive moisture in the home and does not indicate a defective unit or faulty installation. Additional information regarding condensation is available from National Vinyl LLC at your request.

This warranty will become effective only by mailing the certificate of installation signed by the original purchaser-property owner and dealer within 30 days of the completed installation. This Lifetime warranty is transferable by the original owner to one subsequent owner provided National Vinyl LLC receives notice of transfer within thirty (30) days after the date of transfer of ownership, and provided such notice is accompanied by a copy of this completed warranty. In the event of a transfer, the warranty period for National Vinyl LLC windows will be for twenty (20) years after the original date of manufacture.

Claims for defects under this warranty must be submitted in writing to National Vinyl LLC promptly after discovery, describing the defect claimed and referring to the warranty certificate number and date of issuance, together with proof of purchase. Please allow reasonable time for inspection. If, after inspection by National Vinyl LLC, it is determined that the claim is valid under the provisions of this warranty, National Vinyl LLC agrees, at its option, to repair or replace (Color matching not guaranteed) any defective part or component, without charge, except for labor and shipping.

On some installations, caulking is used to seal the frames or trim package against water or air penetration. Caulking is not considered a part of any National Vinyl LLC product and therefore, is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the property owner.

If National Vinyl LLC windows are used in a building operated as a multifamily dwelling or used for commercial purposes, or rental properties such as schools, churches, apartment complexes, government owned structures, office buildings, etc., then this warranty will be limited to twenty (20) years on all materials and will not be transferable.

National Vinyl LLC reserves the right to discontinue or make changes in any of its products, including changing the color of its vinyl products, without notice to the purchaser or subsequent owner and shall not be liable to the original purchaser or subsequent owner as a result of such discontinuances or changes. In the event the products covered by this warranty are not available, National Vinyl LLC shall have the right to substitute a product that in National Vinyl LLC's sole discretion is of equal quality or price.

THE WARRANTY CONTAINED IN THIS LIMITED WARRANTY CERTIFICATE IS THE SOLE EXPRESS WARRANTY GIVEN BY NATIONAL VINYL LLC. FOR THE RIGID VINYL WINDOWS AND THE PROVISIONS HEREOF SHALL CONSTITUTE THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR BREACH OF WARRANTY GIVEN IN THIS WARRANTY CERTIFICATE. THERE IS NO OTHER EXPRESSED WARRANTY. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS IS HEREBY EXCLUDED OR IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY AND NATIONAL VINYL LLC SHALL NOT HAVE ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

Some States do not allow the exclusion or limitation of the term of an implied warranty or exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.